

Alpine-Takayama-Matsumoto Area At a station

■Qualifications of Use

- Only for foreign travelers with a passport issued outside of Japan that are also able to show a passport with a “Temporary Visitor” stamp/seal(received during immigration) at the time of ticket issuance.
 - *When using the automated gate at the airport, please request for a stamp or seal from the staff.
- This pass can only be used by the person it is issued to, and cannot be transferred nor lent to anyone else.

■Purchasing the ticket in Japan at stations, etc. (refer to the back of this sheet for purchase locations)

- When purchasing a ticket, the person using the ticket should : (1) be present; (2) present their passport; (3) provide all relevant information at the station counter, etc.; and (4) specify the starting date of use, which must be within 1 month from the date of issue of the ticket (incl. date issued).

■Important Notes

- The period of validity for each product will start on the specified starting date of use (incl. the starting date of use).
- Refunds

Handling fees, etc. for refunds will be charged separately. (Refunds and extensions for the validity period of the ticket will not be accommodated in the case of train cancellations, delays, or other such reasons. In addition, we shall not be responsible for any additional costs incurred – such as for transportation, accommodation, etc. – due to schedule changes.)

[Caution]

In the event that you cancel your travels due to suspension of operations on any one of the forms of transportation within the Alpine route, we will offer a refund and not charge you any fares or fees under the following conditions: (1) the refund will be limited to the route for this ticket and (2) you must return to the JR Central counter which issued this ticket. (However, in case you are continuing your travels, we will not offer a refund under any circumstances if you are using any one of the forms of transportation within the Alpine route.)

- Modification / Reissue

The information submitted on the ticket cannot be modified. In addition, tickets shall not be reissued if they are lost, stolen or stained.

- Terms of Use

The terms of use shall be in accordance with the rules and regulations of JR Central / JR West and their related companies, and adhere to the laws of Japan. In case of any inconsistencies and doubts arising due to the usage of the foreign languages employed in the terms of use, the Japanese version shall prevail.

The contents described here are up to date as of July 2021 and may change without prior notice. (Please understand that we shall not be responsible for any refunds due to such changes.)