

## Pickup / Exchange / Purchase Locations, Hours

- ◆Pickup: Receiving tickets reserved online (JR-WEST ONLINE TRAIN RESERVATION)
- ◆Exchange: Exchanging MCO's purchased at a location outside Japan in to tickets
- ◆Purchase: Purchasing tickets at station counters etc., in Japan

(2026.3.16)

| Station name           | Location  | Office hours  |                      | Takayama-Hokuriku |          |                |
|------------------------|---|---------------|----------------------|-------------------|----------|----------------|
|                        |   | Weekdays      | Weekend and holidays | Pickup            | Exchange | Sales in Japan |
| Tokyo                  | JR CENTRAL Ticket Office (Yaesu Central)  | 8:30 - 19:00  |                      | ○                 | ○        | ○              |
|                        | JR CENTRAL Ticket Office (Yaesu North)  | 8:30 - 19:00  |                      | ○                 | ○        | ○              |
|                        | JR TOKAI TOURS  | 9:00 - 19:00  | 9:00 - 18:00         | ×                 | ○        | ○              |
| Shinagawa              | JR CENTRAL Ticket Office  | 9:00 - 19:00  |                      | ○                 | ○        | ○              |
| Shin-Yokohama          | JR CENTRAL Ticket Office  | 9:00 - 19:00  |                      | ○                 | ○        | ○              |
| Odawara                | JR CENTRAL Ticket Office  | 9:00 - 19:00  |                      | ○                 | ○        | ○              |
| Atami                  | JR CENTRAL Ticket Office  | 6:30 - 21:30  |                      | ○                 | ○        | ○              |
|                        | ※Customers who wish to issue passes at Atami Station should first get a "passing ticket" at the conventional line ticket gate of JR East Atami Station and proceed through the ticket gate. Passes can then be issued at the JR Central ticket office inside the station. |               |                      |                   |          |                |
| Mishima                | JR CENTRAL Ticket Office (North · South)  | 9:00 - 17:30  |                      | ○                 | ○        | ○              |
| Gotemba                | JR CENTRAL Ticket Office  | 8:00 - 18:00  |                      | ×                 | ×        | ×              |
| Shin-Fuji              | JR CENTRAL Ticket Office  | 6:00 - 20:00  |                      | ○                 | ○        | ○              |
| Shizuoka               | JR CENTRAL Ticket Office  | 8:00 - 20:30  |                      | ○                 | ○        | ○              |
| Kakegawa               | JR CENTRAL Ticket Office (South)  | 6:00 - 20:00  |                      | ○                 | ○        | ○              |
| Hamamatsu              | JR CENTRAL Ticket Office  | 8:00 - 20:30  |                      | ○                 | ○        | ○              |
| Toyohashi              | JR CENTRAL Ticket Office  | 6:20 - 21:00  |                      | ○                 | ○        | ○              |
| Mikawa-Anjo            | JR CENTRAL Ticket Office (Shinkansen)   | 9:00 - 19:00  |                      | ○                 | ○        | ○              |
| Nagoya                 | JR CENTRAL Ticket Office  | 5:30 - 23:00  |                      | ○                 | ○        | ○              |
|                        | JR Information Center   | 10:00 - 19:00 |                      | ○                 | ○        | ○              |
|                        | JR TOKAI TOURS (Nagoya Branch)  | 8:00 - 20:00  | 8:00 - 19:00         | ×                 | ○        | ○              |
|                        | JR TOKAI TOURS (Nagoya Station Hirokoji Exit Branch)  | 8:00 - 20:00  | 8:00 - 19:00         | ×                 | ○        | ○              |
| Takayama               | JR CENTRAL Ticket Office  | 10:00 - 18:30 |                      | ○                 | ○        | ○              |
| Komatsu                | JR WEST Ticket Office   | 7:00 - 20:00  |                      | ○                 | ○        | ×              |
| Kanazawa               | JR WEST Ticket Office   | 7:00 - 20:00  |                      | ○                 | ○        | ×              |
| Toyama                 | JR WEST Ticket Office   | 7:00 - 20:00  |                      | ○                 | ○        | ×              |
| Fukui                  | JR WEST Ticket Office   | 7:00 - 20:00  |                      | ○                 | ○        | ×              |
| Tsuruga                | JR WEST Ticket Office   | 7:00 - 20:00  |                      | ○                 | ○        | ×              |
| Kyoto                  | JR CENTRAL Ticket Office (Hachijyo)   | 8:30 - 20:00  |                      | ○                 | ○        | ○              |
|                        | JR TOKAI TOURS  | 8:00 - 19:00  |                      | ×                 | ○        | ○              |
|                        | JR WEST Ticket Office (Central)   | 6:30 - 21:00  |                      | ○                 | ○        | ○              |
|                        | NTA TiS Kyoto Branch  | 9:00 - 17:00  |                      | ×                 | ○        | ○              |
| Shin-Osaka             | JR CENTRAL Ticket Office  | 6:00 - 22:00  |                      | ○                 | ○        | ○              |
|                        | JR TOKAI TOURS  | 9:00 - 18:00  |                      | ×                 | ○        | ○              |
|                        | JR WEST Ticket Office (East)  | 6:00 - 22:00  |                      | ○                 | ○        | ○              |
|                        | Travel Service Center SHIN-OSAKA (Central)  | 8:00 - 20:00  |                      | ○                 | ○        | ○              |
| Osaka                  | JR WEST Ticket Office (Central 12, 13)  | 6:00 - 22:00  |                      | ○                 | ○        | ○              |
|                        | NTA TiS Osaka Branch (Travel Service Center OSAKA)  | 8:30 - 20:30  |                      | ×                 | ○        | ○              |
| Sannomiya              | NTA TiS Sannomiya Branch  | 10:30 - 18:30 | 10:30 - 18:00        | ×                 | ○        | ×              |
| Kansai-airport         | JR WEST Ticket Office   | 5:30 - 23:00  |                      | ○                 | ○        | ○              |
|                        | JR Exchange counter Kansai airport terminal 1   | 8:00-20:00    |                      | ×                 | ○        | ×              |
| Chubu Centrair Airport | Central Japan Travel Center   | 9:00 - 19:00  |                      | ×                 | ○        | ○              |

- The business hours at pick-up locations/exchange locations/sales offices may be subject to change, or they may be closed without notice.

- In addition to the above locations, seats on trains can be reserved at the station counters or ticket vending machines of major JR Central / JR West stations within the route.

\* In case a ticket is issued outside of its area of validity, the costs for traveling to the area of validity shall be incurred by the customer.